



Straumann eShop and eServices Now simpler than ever.

UK and Irish eShop
www.straumann.co.uk/eshop

Now simpler than ever!

Special Features

- Order Templates
- State-of-the-art usability
- Product proposals
- Free shipping option available

Short Delivery Times

- Overnight delivery for orders before 3.30pm

Tailored to Your Needs

- Easy product finding
- Simplified ordering and navigation

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The basics of the home page

The eShop home page has been designed for ease of use, with the products you need just a click away.

1 Log On/Register

Clicking on this will take you to a page where you can Register as an eShop user (see page 4), or Login if you have already registered.

2 My Shopping Cart

At any point you can click on this link to go to your shopping cart to view or remove any products that have been added.

3 Interactive Menu

Hovering your cursor over these menu items will bring up each of the categories, making finding the product you are looking for quick and easy.

4 Offers & Info Banner

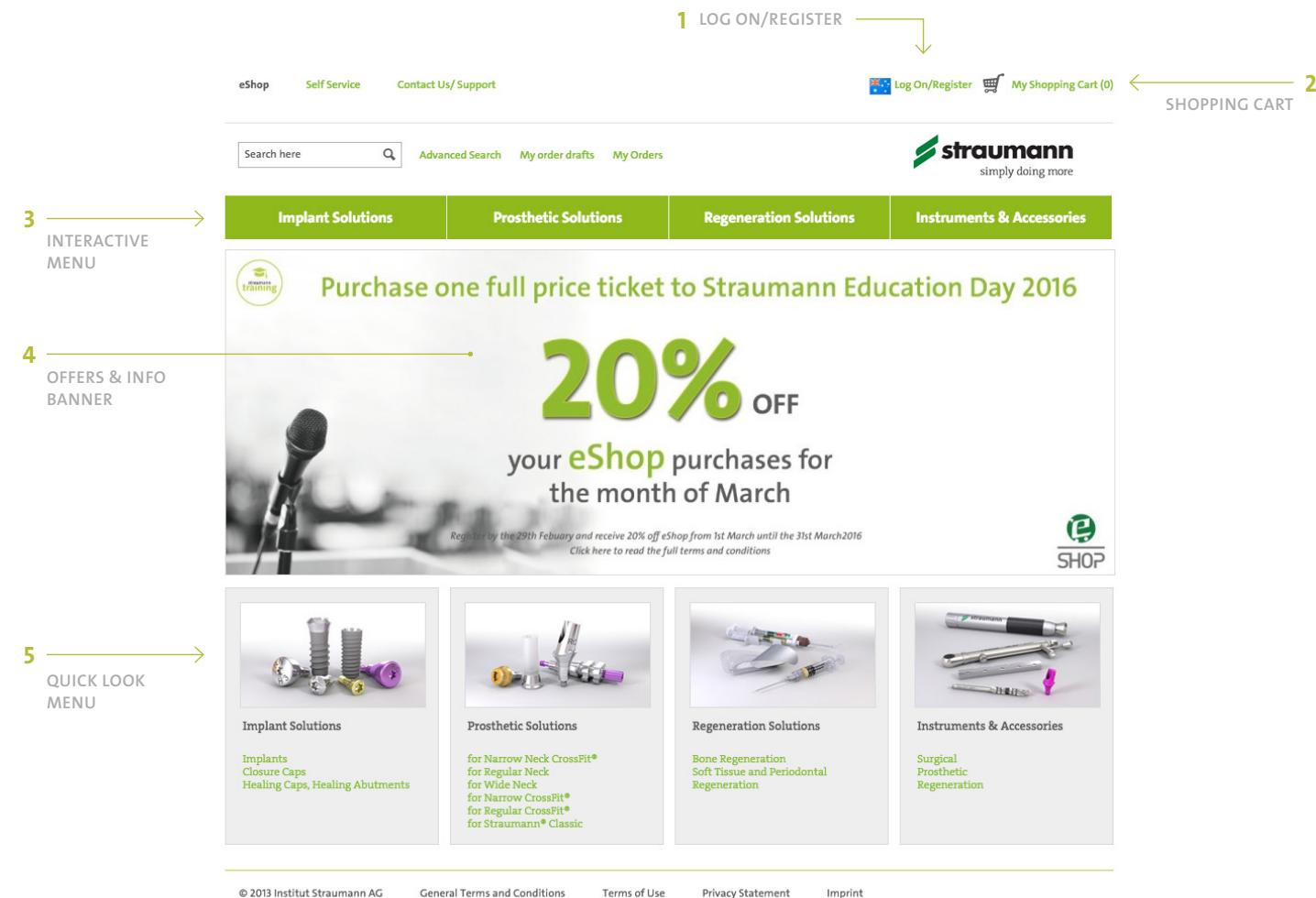
The latest updates in products and special offers.

5 Quick Look Menu

Another way to access the products you are looking for quickly, with all options displayed.

Quick Tip

Bookmark the eShop URL in your browser to access it quickly.



Register as an eShop user

Registering as an eShop user takes less than 5 minutes, and once you have your online account set up, future log ins simply require you to enter your user name and password.

1 Log On/Register

When you click on the Log On/Register menu item on the home page (which is always located at the top right hand side of the page), you are taken to the page seen opposite.

2 Select 'New User'

As you do not have an online account, select 'I am a new user'.

3 Register Button

Click the Register button to be taken to the next page, where you will enter your details.

2
SELECT
NEW USER

3
REGISTER
BUTTON

The screenshot shows the top navigation bar with links: eShop, Self Service, Contact Us/ Support, and a Log On/Register link with a dropdown arrow. The Straumann logo is on the right. Below the header, a green banner reads "Welcome to the customer portal Straumann Australia". The main content area has a "Lolon" section with two radio buttons: "I am a registered user" (unselected) and "I am a new user" (selected). Below this is a "Please register." section with a paragraph: "You can only register for the Straumann customer portal of your country. Are you on the registration page of your country? If not please choose [here](#) your country." and a "Register" button. Numbered annotations point to the "Log On/Register" link (1), the "I am a new user" radio button (2), and the "Register" button (3).

1 LOG ON/REGISTER

eShop Self Service Contact Us/ Support Log On/Register

straumann
simply doing more

Welcome to the customer portal Straumann Australia

Lolon

☐ I am a registered user
☒ I am a new user

Please register.

You can only register for the Straumann customer portal of your country. Are you on the registration page of your country?
If not please choose [here](#) your country.

Register

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CONTACT FORM

Fill in all the details on the online form, making sure to fill in all mandatory fields (*).

1 Customer No.

- a. If you are a Straumann customer tick the ‘I have a customer no.’ box, then enter your customer number.
- b. If you are not a Straumann customer you can still register for eShop, just fill in your details and our customer service will contact you to set up an account.

2 Submit Button

Once you have completed all of the fields and clicked submit, your details will be sent to the customer service team at Straumann.

Within 24 hours, your details will be verified and your new online user name and password will be emailed to you.



Contact form Straumann Australia

Reason *

I have a Customer No

Customer no. *

Title

First name *

Last name *

Profession *

Phone

E-mail Address *

Message

Please create an eShop user

☒

50000136

Dr

James

Citizen

Dentist

03 9325 1833

james@dentalstudio.com.au

Submit

1
SELECT, AND
ENTER YOUR
CUSTOMER
NUMBER

2
SUBMIT BUTTON

eShop

section of the site

SEARCH FOR PRODUCTS

The eShop section of the site allows you to efficiently search for specific products and add them to your shopping cart.

1 eShop Navigation

At any time in the site, you are able to click on this navigation link to go to the eShop page.

2 Type Search

Typing a product's name or code in the search box will reveal all the relevant results interactively, popping up below the search box, which you can then click on.

3 Interactive Menu

Hovering your cursor over these menu items will bring up each of the categories, making finding the product you are looking for quick and easy.

4 Refine Search Options

You can refine your search by ticking boxes based on Endosteal Implant diameter, Implant solution, use, platform etc,

5 Sort/Show

If you would like to see more products on one page, or sort them differently.

6 No Price Shown

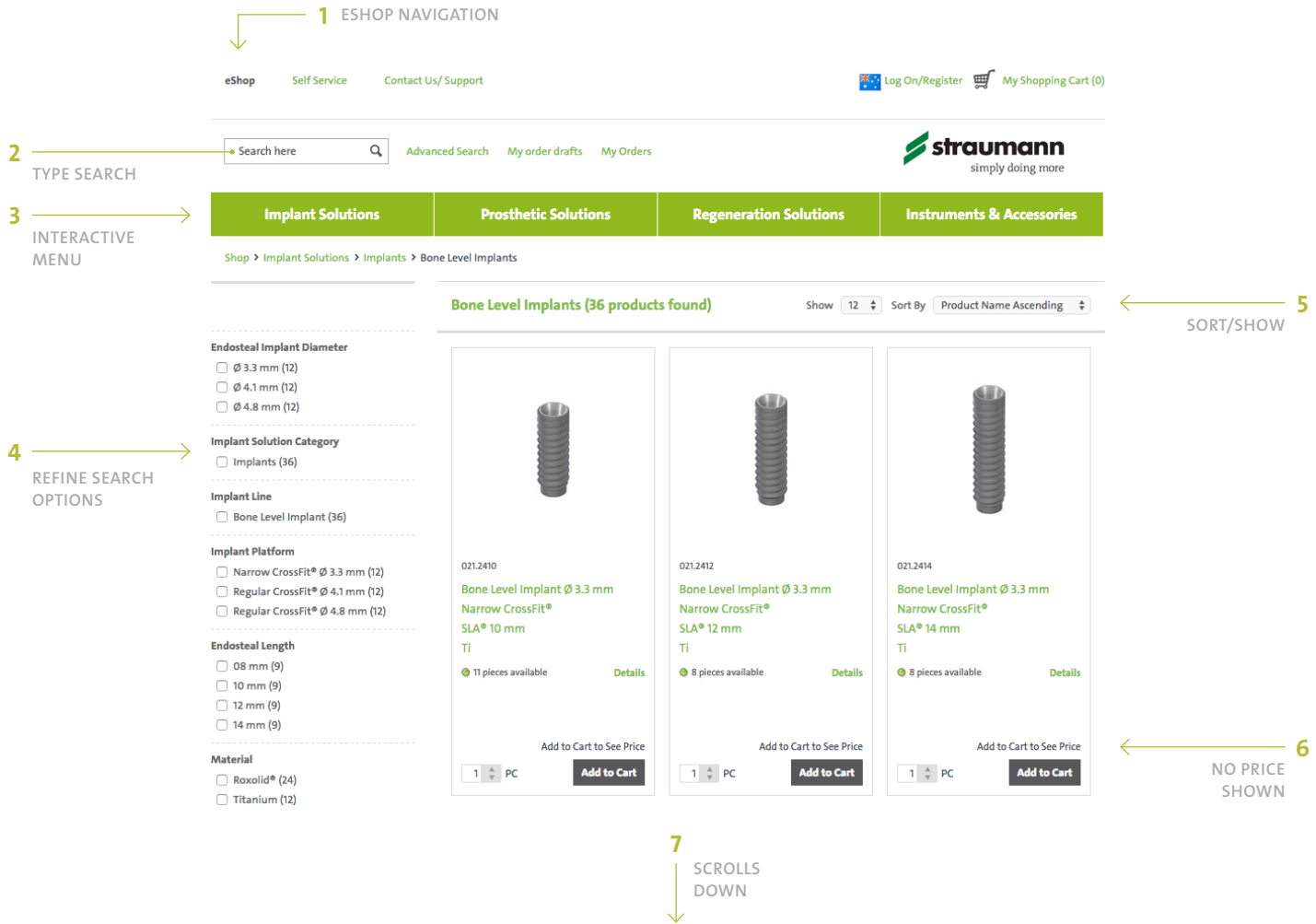
As the user has not 'logged in' to the site, they are unable to see the prices of the products. Page 10 shows a user logged in.

7 Scrolls Down

Depending on the amount of products to show, you will be able to scroll down to view more.

Quick Tip

You will need to be logged in to view the prices of products.



INDIVIDUAL PRODUCT PAGE

View high resolution images and a detailed product description of the product you have clicked on.

1 Navigation

When you are moving through the site, you can go back to the previous level by clicking on this 'navigation trail'.

2 Image

Click on project image to zoom in.

3 Availability

Availability of stock can be seen, with the circle changing to amber when a product is low / out of stock. You can still order a product that is out of stock, it is simply placed on back order.

4 Price

You can view the price if you are logged in.

5 Quantity

Adjust the quantity you require.

6 Suggested Products

Any products that are related will be displayed in a convenient drop down menu, which you can browse.

7 Technical information

All the technical details for the product will be listed.

8 Alternative Products

Any upgrade products will be displayed on the right, enabling you to quickly view the difference, and potential alternatives.

9 Add to Order Draft

This feature sits under each product, which allows you to add the particular product to an Order Draft.

Quick Tip

You will need to be logged in to view your shopping cart.

The screenshot shows the Straumann eShop interface. At the top, there are navigation links: eShop, Self Service, and Contact Us/Support. A user is logged in, indicated by a (Log Off) button and a shopping cart icon showing 'My Shopping Cart (1) - AUD 616.00'. The main header features the Straumann logo and tagline 'simply doing more'. Below the header is a search bar and links for Advanced Search, My order drafts, and My Orders. The product title is 'Bone Level Implant Ø 3.3 mm - Narrow CrossFit® - SLA® 10 mm - Ti'. The breadcrumb trail shows the navigation path: eShop > Implant Solutions > Implants > Bone Level Implants > Bone Level Implant Ø 3.3 mm - Narrow CrossFit... The product ID is 021.2410. The main product image is a 3D rendering of the implant. To the right of the image is a tabbed interface with 'Product description' and 'Technical information' tabs. The 'Product description' tab is active, showing details about the implant's design and benefits. Below the description is a section for 'Availability' showing '12 pieces available' and a price of '\$550.00'. There is a quantity selector set to '1' and an 'Add to Cart' button. Below the price and quantity is an 'Add to order draft' button. At the bottom of the main product section is a 'Suggested Products' section with three items: Round Burs, Single-Patient Drills, and Profile Drills, each with a plus sign to add it. On the right side of the page, there is a section titled 'Upgrade your choice' showing an alternative product (021.2510) with a 'Benefit' tag. Below this is another section titled 'Alternative Products' showing another alternative product (021.2310) with a 'Benefit' tag. At the bottom right, there is an 'Add to Order Draft' button.

1 NAVIGATION

2 IMAGE

3 AVAILABILITY

4 PRICE

5 QUANTITY

6 SUGGESTED PRODUCTS

7 TECHNICAL INFORMATION

8 ALTERNATIVE PRODUCTS

9 ADD TO ORDER DRAFT

CHECKING OUT SHOPPING CART

When you are ready to complete your order, or view the items in you Shopping Cart, click on the green shopping cart button which will take you to the page seen opposite.

1 Continue Shopping

If you would like to go back and browse / select more products, this link will take you back to the last page you were on in the eShop.

2 Your Reference

Along with your reference, you are able to leave any ‘Special Instructions’ to go along with your order.

3 Voucher Code

If you have a code from a special promotion, make sure to type it in here, so that you can claim your discount!

4 Print

5 Availability

If the availability of a product is zero, it will come up amber. This product will be placed on back order.

6 Scroll Through Multiple Pages

Should you have multiple pages of products, you can move through them.

7 Checkout Button

Once you have all the items in your shopping cart that you require, please proceed by clicking the Checkout button.

1

CONTINUE SHOPPING

2

YOUR REFERENCE

3

VOUCHER CODE

4

PRINT

5

AVAILABILITY

6

SCROLL THROUGH MULTIPLE PAGES

7

CHCEKOUT BUTTON

My Shopping Cart

eShop > My Shopping Cart

CONTINUE SHOPPING

Refresh

Clear All

Print

Checkout >

General

Your Reference / PO number

Special Instructions

Products (2 entries)

Refresh

Add all to my order drafts

Sort ByItem Ascending

Display2

Item	Product	Availability	Actions	Unit Price	Total Price
10	<div><div><div>BONE LEVEL IMPLANT Ø 3.3 MM - NARROW CROSSFIT® - SLA® 10 MM - T1</div><div><div>021.2410</div><div>1</div><div>PC</div></div></div></div>	<div>available</div>	<div>Remove</div>	AUD 550.00	AUD 550.00
20	<div><div><div>BAR SET GOLD - INCLUDES: 2X RN SYNOCTA® 1.5 ABUTMENT 048.601, 2X RN SYNOCTA® ANALOG 048.124, 2X RN SYNOCTA® GOLD COPING BAR 048.204, 4X SCS OCCLUSAL SCREW 048.350</div><div><div>040.195</div><div>1</div><div>PC</div></div></div></div>	<div>0 pieces available</div>	<div>Remove</div>	AUD 1,084.00	AUD 1,084.00

Back

1

2

Forward

Subtotal

AUD 1,634.00

Shipping

AUD 10.00

Taxes

AUD 164.40

Total

AUD 1,808.40

Voucher

Enter code

✓

Checkout >

14

15

CHECKING OUT REVIEW YOUR ORDER

When you click on the ‘Checkout’ button, you will be taken to the ‘Review order’ page, which is seen opposite.

1 Your Details

These are the details for your order, including delivery address. Should you want to see more details, click on the ‘display’ button on the right.

2 Change Details

Should you want to change or add a delivery address, click on the ‘change’ button on the right.

3 Add to Order Drafts

If the products in your shopping cart are items you will be needing regularly, you can click this button to add these items to an order draft. When you click, you will be presented with the option of which order draft to add the items to (more information about Order drafts on page 17).

4 Terms and Conditions

You will not be able to proceed with your order until you have accepted the Terms and Conditions. If you click the ‘Buy Now’ button without accepting these, you will be prompted to go back and tick this box.

5 Shopping Cart Summary

Summary of your order at a glance, including shipping.

Quick Tip

Accept the Terms and Conditions to be able to proceed with your purchase.

1
YOUR
DETAILS

Checkout

1	Personal Details	Amy Hall Signed in as Contact for Amy Hall - Consignment	DISPLAY
2	Billing Details	Amy Hall - Consignment / 7 Gateway Court / Port Melbourne VIC 3207	CHANGE
3	Shipping Details	Amy Hall - Consignment / 7 Gateway Court / Port Melbourne VIC 3207 AUS: TollConnect	CHANGE
4	Payment Details	Invoice Amy Hall - Consignment / 7 Gateway Court / Port Melbourne VIC 3207	CHANGE

2
CHANGE
DETAILS

3
ADD TO ORDER
DRAFTS

5 REVIEW ORDER

Sales Transaction Items

Products (2 entries)

Add all to my order drafts		Sort By Item Ascending		Display 2	
Item	Product	Unit Price	Total Price		
10	BONE LEVEL IMPLANT Ø 3.3 MM - NARROW CROSSFIT® - SLA® 10 MM - T1 021.2410	1 PC AUD 550.00	AUD 550.00		
20	BAR SET GOLD - INCLUDES: 2X RN SYNOCTA® 1.5 ABUTMENT 048.601, 2X RN SYNOCTA® ANALOG 048.124, 2X RN SYNOCTA® GOLD COPING BAR 048.204, 4X SCS OCCLUSAL SCREW 048.350 040.195	1 PC AUD 1,084.00	AUD 1,084.00		

4
TERMS AND
CONDITIONS

☐ I accept the general terms and conditions (GTC). (Display GTC).

Continue Shopping

Back to Cart

Buy Now

5
SHOPPING CART
SUMMARY

Shopping Cart Summary	
2 Items	
Subtotal	AUD 1,634.00
Shipping	AUD 10.00
Taxes	AUD 164.40
Total	AUD 1,808.40

CHECKING OUT ORDER OVERVIEW

When you have clicked 'Buy Now' you are taken to an overview page where you can view the details of your order, along with the order number.

1 Order No.

2 Print

Having placed this order, you will have an 'Order Receipt Confirmation' sent to the nominated email address. However, if you want an instant hard copy of the order, you can print this page by clicking this button.

3 Details of the Order

All the details that were listed on the previous page.

4 Add to Order Drafts

If the products that you have purchased are items you will be needing regularly, you can click this button to add these items to an order draft. When you click, you will be presented with the option of which order draft to add the items to (more information about Order drafts on page 17).

5 Products

A list of the products that you have just ordered.

Quick Tip

An 'Order Receipt Confirmation' will be sent to your email.

1 —————>
ORDER NO

2 —————>
PRINT

3 —————>
DETAILS
OF ORDER

4 —————>
ADD TO ORDER
DRAFTS

5 —————>
PRODUCTS

Search here

Advanced SearchMy order draftsMy Orders

Thank you! Your Order has been created and is being processed.

Order 98749127

Self Service > Order 98749127

Print

General

Sold-To Party

Ordered by

Your Reference / PO number

Created On

Amy Hall - Consignment / 7 Gateway Court / Port Melbourne VIC 3207

Amy Hall / 7 Gateway Court / Port Melbourne VIC 3207

26/02/2016

Special instructions

Test eShop - do not dispatch

Billing Details

Bill-To Address

Amy Hall - Consignment / 7 Gateway Court / Port Melbourne VIC 3207

Shipping Details

Ship-To Address

Delivery Type

Amy Hall - Consignment / 7 Gateway Court / Port Melbourne VIC 3207

AUS: TollConnect

Payment Details

Payment Method

Payer

Invoice

Amy Hall - Consignment / 7 Gateway Court / Port Melbourne VIC 3207

Products (2 entries)

Add all to my order drafts

Sort ByItem AscendingDisplay2

Item	Product	Unit Price	Total Price
	BONE LEVEL IMPLANT Ø 3.3 MM - NARROW CROSSFIT® - SLA® 10 MM - TI		

eService

ORDERS, RETURNS/PRODUCT ISSUE

The Self Service section allows you to look up orders, invoices, consignment and change your information.

1 Self Service Section

To access the Self Service section of the site, you click on this menu item.

2 My Orders

The location of the 'My Orders' link is located under the 'Orders/Returns/Product Issues' as indicated. Clicking this will bring up the screen opposite. All your orders and returns can be found here, including those made prior to being registered as an eShop user.

3 My Returns

View all your returns, including those prior to being a registered eShop user.

4 Log Off

If at any time you wish you log off.

5 View Orders

You are able to toggle between the time frames for different orders. You may wish to only view the orders from the last 30 days, in which case, you would select that button.

6 View Individual Order

Clicking on an individual Order ID will open up a screen where you can view the details of the order.

Quick Tip

You click on the + icon to show additional options.

The screenshot shows the 'My Orders' page of the Straumann eService. It includes a top navigation bar with 'eShop', 'Self Service', and 'Contact Us/Support' links. A 'LOG OFF' button is in the top right corner. The main content area is titled 'My Orders' and shows a list of orders with columns for Order ID, Creation Date, Total, and Tracking/transport-No. The page also features a sidebar with a menu for 'Orders/Returns/Product Issues' and 'My Returns'. Numbered callouts 1-6 point to specific elements: 1 points to the 'Self Service' link in the top navigation; 2 points to the 'My Orders' link in the sidebar; 3 points to the 'My Returns' link in the sidebar; 4 points to the 'LOG OFF' button; 5 points to the 'VIEW ORDERS' button; and 6 points to the 'VIEW INDIVIDUAL ORDER' button.

1 SELF SERVICE SECTION

2 MY ORDERS

3 MY RETURNS

4 LOG OFF

5 VIEW ORDERS

6 VIEW INDIVIDUAL ORDER

Order ID	Creation Date	Total	Tracking/transport-No
98551449	24/02/2016	\$1,210.00	
98551448	24/02/2016	\$678.70	
3004351821	4/12/2015	\$632.72	

eService

MY INFO

Should you want to update any account details, you can easily edit these from the eShop site.

1 Your Info

Clicking on the menu item 'Your Info' will open all the options for changing your details.

2 User Name

When you register, we will provide a User ID as your 'User Name'. If you would find it easier to user another code, or even your name, you can easily change this here.

Quick Tip


You can change your user name, password and address in the 'My Info' section.


1
YOUR
INFO

eShop

Self Service

Contact Us/ Support

 (Log Off)


simply doing more

Personal Data

Self Service > Personal Data

+ Orders/Returns/Product Issues

+ Consignment

- My Info

Personal Data

Company Data

Change Password

+ Personalization

+ Billing and Payment

+ Straumann Patient Pro

Save

Cancel

Please contact us if your personal data shall be changed. [\(click here\)](#)

Logon Data

User ID

1_639536

User Name*

1_639536

General Data

Title*

First Name*

Middle Name

Last Name*

Company Name

Name2

Name3

Contact ID

Address Data

Country

Australia

Street2

Suite 203

Street3

Northpoint Plaza

House Number/Street

8

Chandler Street

City/ Postal Code

BELCONNEN DC

2617

State or Region

Aust Capital Terr

Communication Data

Phone

02 6251 1796

Mobile

Fax

02 6251 1005

E-Mail*

theresa@brandbuild.com

2
USER NAME

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PERSONALISATION

Order drafts (order templates) for products that you order regularly. Click on Personalisation, to create.

1 To Reveal Order Drafts Menu

As the menu may be 'collapsed' you will need to click on the + symbol to the left of 'Personalisation' to see the order drafts menu item.

2 Order Drafts

The screen you see opposite is the Order Drafts page, which can be accessed by clicking this menu option.

ADDING PRODUCTS TO YOUR ORDER DRAFT

Under every product, you will see a link named 'Add to Order Draft'. When you click on this, a window will pop up, prompting you to choose which Order Draft to add the product to.

Quick Tip

Click on the Order Draft name to access it.

- 1 TO REVEAL ORDER DRAFTS MENU
- 2 ORDER DRAFTS

eShopSelf ServiceContact Us/ Support

straumann

simply doing more

Order Drafts

Self Service > Order Drafts

+ Orders/Returns/Product Issues

+ Consignment

+ My Info

- Personalization

Order Drafts

+ Billing and Payment

+ Straumann Patient Pro

New order draft

Sort ByLast Used Date Descending

General Order

Image for Order Draft General Order

CopyRemove

NEW ORDER DRAFT

EXISTING ORDER DRAFTS

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eService

BILLING & PAYMENT

In the Billing & payment section of the Self Service menu, you can view, download and print Invoices, payments received, account balance, pending transactions and credits.

1 Billing and Payment

Clicking on the menu item 'Billing and Payment' will open all the options available.

2 View Outstanding Invoices

Clicking on this menu item will present you with all invoices (including those prior to eShop registration). Clicking on the red invoice number will open a new window where you can view what the order contained. If you would like to download a tax invoice click on the PDF button on the right.

3 Download Selected Tax Invoices

Tick the boxes to the left of the Bill Descriptions you wish to print, and then click on 'Download Selected Entries', to download invoice(s).

4 Scroll through Multiple Pages

If there are multiple pages, the option to scroll through will come up.

Quick Tip

You can view and download all invoices, including those prior to registering as an eShop user.

eShop Self Service Contact Us / Support
 (Log Off)

- + Orders>Returns/Product Issues
- + Consignment
- + My Info
- Personalization
 - Order Drafts
- Billing and Payment
 - View/Pay Outstanding Invoices**
 - Invoice Payment Status
 - Payments Received
 - Account Balance
 - Pending Transactions
 - Credits
 - Correspondence
 - Last Activity
- + Straumann Patient Pro

List of Open Bills

Straumann Pty. Ltd.(STAU)

1. Select all bills that you would like to pay: If the bill you would like to pay is not displayed, click here [Change Search](#)

	Bill Description	Due	Billed Amount	Open	Payment Amount	Action
<input checked="" type="checkbox"/>	Invoice 907348408 of Jan 21, 2016	Feb 20, 2016	AUD 484.00	AUD 484.00	<input type="text" value="484.00"/>	
<input type="checkbox"/>	Invoice 907347440 of Aug 19, 2015	Sep 18, 2015	AUD 484.00	AUD 484.00		
<input type="checkbox"/>	Invoice 907337440 of Jan 30, 2015	Mar 1, 2015	AUD 3,515.60	AUD 3,515.60		
<input type="checkbox"/>	Invoice 907337513 of Jan 30, 2015	Mar 1, 2015	AUD 611.60	AUD 611.60		
<input checked="" type="checkbox"/>	Invoice 907331305 of Jan 29, 2015	Feb 28, 2015	AUD 1,766.16	AUD 1,766.16	<input type="text" value="1,766.16"/>	
<input type="checkbox"/>	Invoice 907331306 of Jan 29, 2015	Feb 28, 2015	AUD 72.16	AUD 72.16		
<input type="checkbox"/>	Invoice 907323535 of Jan 28, 2015	Feb 27, 2015	AUD 1,194.16	AUD 1,194.16		
<input checked="" type="checkbox"/>	Invoice 907296145 of Jan 22, 2015	Feb 21, 2015	AUD 894.96	AUD 894.96	<input type="text" value="894.96"/>	
<input type="checkbox"/>	Invoice 907296154 of Jan 22, 2015	Feb 21, 2015	AUD 7,260.00	AUD 7,260.00		
<input type="checkbox"/>	Invoice 907266910 of Jan 16, 2015	Feb 15, 2015	AUD 1,328.80	AUD 1,328.80		

Page 1 From 3
<

Select Displayed Items
Deselect Displayed Items
Download Selected Entries

1 BILLING AND PAYMENT

2 VIEW OUTSTANDING INVOICES

3 DOWNLOAD SELECTED TAX INVOICES

SCROLL THROUGH MULTIPLE PAGES

4

PAYMENTS RECEIVED

View specific payments that have been received by selecting ‘Processed’ and then the period you require.

+ Orders/Returns/Product Issues

+ Consignment

+ My Info

+ Personalization

– Billing and Payment

View/Pay Outstanding Invoices

Invoice Payment Status

Payments Received

Account Balance

Pending Transactions

Credits

Correspondence

Last Activity

+ Straumann Patient Pro

List of Payments

Straumann Pty. Ltd.(STAU)

To display the list of payments, select the appropriate search criteria:

Status

Period

Month/Day/Year

Month/Day/Year

Processed

From/To

1

/ 1

/ 2013

To 2

/ 29

/ 2016

Find

Extend Search

Payment Description	Used On	Payment Amount	Payment Method	Action
Payment 0103000010 of Jan 17, 2013	Jan 17, 2013	AUD 49,838.80	Other Payments/Settlements	
Payment 0103000030 of Jan 31, 2013	Jan 31, 2013	AUD 2,111.12	Other Payments/Settlements	
Payment 0103000079 of Feb 22, 2013	Feb 22, 2013	AUD 8,502.56	Other Payments/Settlements	
Payment 0103000121 of Mar 18, 2013	Mar 18, 2013	AUD 29,883.04	Other Payments/Settlements	
Payment 0103000155 of Apr 8, 2013	Apr 8, 2013	AUD 36,989.04	Other Payments/Settlements	
Payment 0103000168 of Apr 18, 2013	Apr 18, 2013	AUD 12,996.72	Other Payments/Settlements	
Payment 0103000184 of Apr 30, 2013	Apr 30, 2013	AUD 12,517.12	Other Payments/Settlements	
Payment 1403003146 of May 13, 2013	May 13, 2013	AUD 1,936.00	Other Payments/Settlements	
Payment 0103000224 of May 22, 2013	May 22, 2013	AUD 29,422.80	Other Payments/Settlements	
Payment 0103000232 of May 30, 2013	May 30, 2013	AUD 13,819.52	Other Payments/Settlements	

Page 1 From 5

VIEWING OPTIONS

1

PAYMENT AMOUNT

Quick Tip

You can use the search filter to choose which payments to view.

PAYMENTS RECEIVED PAYMENT AMOUNT PAGE

Clicking on the green Australian Dollar PAYMENT AMOUNT (1) link shown on previous page, you will see the detailed screen below, which outlines which bills were paid in one payment.

+ Orders/Returns/Product Issues

+ Consignment

+ My Info

+ Personalization

– Billing and Payment

View/Pay Outstanding Invoices

Invoice Payment Status

Payments Received

Account Balance

Pending Transactions

Credits

Correspondence

Last Activity

+ Straumann Patient Pro

List of Bills Paid with One Payment

Straumann Pty. Ltd.(STAU)

Bill information for the following payment:

Payment Description	Paid On	Payment Amount
Payment 0103000030 of 31.01.2013	Jan 31, 2013	AUD 2,111.12

You have used the following credits for the payment:

Credit Description	Used On	Credit Amount	Used
Credit memo 904242959 of 07.01.2013	Jan 31, 2013	AUD 474.32	AUD 474.32
Credit memo 904199891 of 17.12.2012	Jan 31, 2013	AUD 704.88	AUD 704.88
Credit memo 904203890 of 18.12.2012	Jan 31, 2013	AUD 474.32	AUD 474.32

The following bills were paid with this payment:

Bill Description	Due On	Billed Amount	Paid with this Payment
Invoice 904199623 of 17.12.2012	Jan 16, 2013	AUD 1,089.44	AUD 1,089.44
Invoice 904204140 of 18.12.2012	Jan 17, 2013	AUD 388.08	AUD 388.08
Invoice 903798045 of 06.09.2012	Oct 6, 2012	AUD 2,287.12	AUD 2,287.12

Back

PAYMENTS RECEIVED

ACCOUNT BALANCE

View your account balances by fiscal year. You can easily print or download in Excel.

+ Orders/Returns/Product Issues

+ Consignment

+ My Info

+ Personalization

- Billing and Payment

View/Pay Outstanding Invoices

Invoice Payment Status

Payments Received

Account Balance

Pending Transactions

Credits

Correspondence

Last Activity

+ Straumann Patient Pro

Balances and Line Items

Straumann Pty. Ltd.(STAU)

To see the items for a particular period, click on the corresponding amount.

Fiscal Year: 2016 Currency: AUD

Balances

Month	Debit	Credit	Balance	Accumulated Balance
2016				AUD 0.00
01/2016	AUD 484.00	AUD 0.00	AUD 484.00	AUD 484.00
02/2016	AUD 0.00	AUD 0.00	AUD 0.00	AUD 484.00
03/2016	AUD 0.00	AUD 0.00	AUD 0.00	AUD 484.00
04/2016	AUD 0.00	AUD 0.00	AUD 0.00	AUD 484.00
05/2016	AUD 0.00	AUD 0.00	AUD 0.00	AUD 484.00
06/2016	AUD 0.00	AUD 0.00	AUD 0.00	AUD 484.00
07/2016	AUD 0.00	AUD 0.00	AUD 0.00	AUD 484.00
08/2016	AUD 0.00	AUD 0.00	AUD 0.00	AUD 484.00
09/2016	AUD 0.00	AUD 0.00	AUD 0.00	AUD 484.00
10/2016	AUD 0.00	AUD 0.00	AUD 0.00	AUD 484.00
11/2016	AUD 0.00	AUD 0.00	AUD 0.00	AUD 484.00
12/2016	AUD 0.00	AUD 0.00	AUD 0.00	AUD 484.00
Total	AUD 484.00	AUD 0.00	AUD 484.00	AUD 484.00

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Sales

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CORRESPONDENCE (MONTHLY STATEMENTS)

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+ Personalization

- Billing and Payment

View/Pay Outstanding Invoices

Invoice Payment Status

Payments Received

Account Balance

Pending Transactions

Credits

Correspondence

Last Activity

+ Straumann Patient Pro

List of Documents

Straumann Pty. Ltd.(STAU)

To display the list of documents, select the appropriate period:

Period

Last 30 Days Find Extend Search

Description	Sent On	Action
STAU: Bank Statement Customers	Aug 11, 2015	
STAU: Bank Statement Customers	Aug 11, 2015	
STAU: Bank Statement Customers	Aug 11, 2015	

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