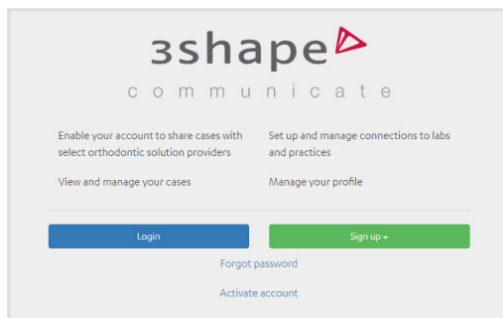
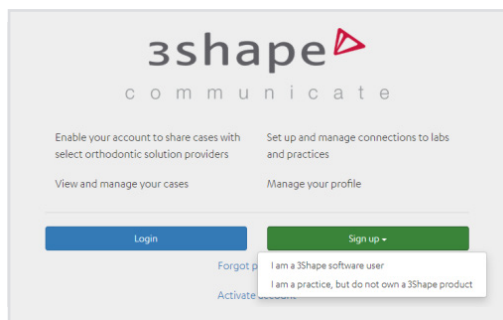


How to set up Communicate and add a new lab

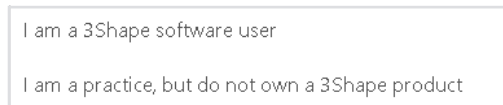
In order to communicate with your partners, you will need to set up a 3Shape Communicate account and add the labs to your connections. Below you will find instructions on how to set up a 3Shape Communicate account and also a direct connection using the Direct Connect feature:



Step 1: First you must set up your account by visiting portal.3shapecommunicate.com



Step 2: Select create new account, if you do not have an account set up already.



Step 3: Next, you must say whether you are a 3Shape software user or not. Practices which do not own any 3Shape software can still create an account in order to review their designs online.

These materials are for training purposes only. For full information on correct usage please consult the official Safety and Set up Guide and the most current Manual. Please contact your reseller for availability of 3Shape products in your country.

Create your account ✕

Step 1
Enter your login information

First Name

Last Name

Email

Password

Confirm password

Next →

Or sign in with your existing account

Thank you for registering a 3Shape Communicate account. IMPORTANT: We've sent an account activation email to your email inbox. Please activate your account by clicking the link included in the email.

OK

Patients Cases Calendar More

- General >
- Material settings >
- Manufacturing >
- Import and export >
- Connections ▾
 - Practices
 - Labs
 - Manufacturing centers
- TRIOS >

Step 4: Fill in the required fields for the account creation.

Note: If you are not a 3Shape software user, you will not be required to enter your *Dongle Number*.

Step 5: After completing the registration, check your email inbox for an email which contains a link to activate your account.

Step 6: You can now connect with 3Shape ready labs via the portal or within TRIOS. In Dental Desktop, go to *More*, then *Connections* and then *Labs*.

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Add

Add connection

Please select whether you wish to search a connection on 3Shape Communicate or add a new connection manually.

Search

Manually

Connect

Fill in email or name of the one you want to connect to

flatter

Search

Result

Alexander Flatter Dental Lab

Fill in which type of site "Alexander Flatter Dental Lab" is

Practice

Lab

Manufacturing center

Connect



Refresh

Send to



In House

3shape

Direct Connection

3shape

JK Lab

SMITH DENTAL

Smith Dental Practice

Step 7: Select *Add* and then search for a lab by entering the name or email.

Step 8: Search results will be shown and then you can request to connect with this lab. You must wait for the lab to accept your request.

Note: If you refresh the page you will see the lab appear.

Step 9: The labs with which you are connected will appear on the *Send to* page when setting up a case.

Note: You can also set up a connection through the Communicate portal and it will automatically appear here too.

Direct Connect

If you wish to send a case to a lab which uses 3rd party software. It is possible to send the case to a folder on your P.C. and then send the case via email. To do so follow the steps below:



Direct
Connection

Add connection

Please select whether you wish to search a connection on 3Shape Communicate or add a new connection manually.

Search

Manually

Step 1: Create a folder on your P.C.

Step 2: Go to *Connections* in the *More* tab and select *Add*. Select *Manually*.

These materials are for training purposes only. For full information on correct usage please consult the official Safety and Set up Guide and the most current Manual. Please contact your reseller for availability of 3Shape products in your country.

Direct Connect

Enable direct connect

Folder path ...

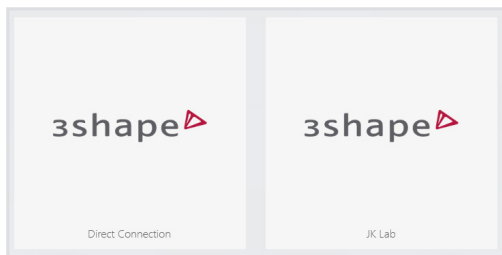
Username

Password

Test connection

Confirmation

Would you like to save your changes?



Step 3: At the bottom of the page select *Direct Connect* and then *Enable direct connect*.

Step 4: Enter the folder path or search for the folder you created. You can test the connection before leaving the page. When you leave you will be asked to save the changes.

Step 5: Now when you set up a case you will have the option to select the direct connect folder location to send your case to.