Getting started with DenToGo
Login and password

You have received an email from support@dentogo.straumann.com

This email contains your temporary login and password for the DenToGo platform.

The password needs to be changed in “my account”.

If you ever need assistance accessing your account, contact our customer service at support@dentogo.straumann.com
Terms of use

To start using the HIPAA compliant platform of DenToGo you need to sign the Terms of Use.

When you first login, a pop-up window will ask you to review and accept the terms of use.
The Help Centre

The Help Center is composed of two main sections:

1. **Get started** with 4 training modules to complete.
2. **Tutorial and resources** with various support documents and tutorials you might need along your DenToGo experience.
Modules to complete before your first patient

Module 1: Discover DenToGo
Completion time: 10-15 minutes

Module 2: Prepare my practice
Completion time: 30-40 minutes

MODULE 1: Discover

- Onboarding Steps
  Discover the first steps on how to start using DenToGo.

- What is DenToGo?
  An overview of the what, why and how of DenToGo.

- Discover my dashboard
  An overview of your DenToGo online platform.

- Order my cheek retractors
  Order DenToGo cheek retractor refills.

MODULE 2: Prepare my practice

- Teach my patients to take a DenToGo scan
  Your practice must be able to perform the DenToGo scans before your first patient monitoring starts.

- Aligner monitoring
  Monitor your aligner patients efficiently.

- Activate my first protocol
  The steps to activate a protocol for your patients.

- Customize patient communication
  How to customize my greetings and signature in all messages sent to my patients.
MODULE 3: Start with my first patient

Create a new patient
Follow the steps to create a new patient in the DenToGo platform.

MODULE 4: Analyze my first results

Analyze monitoring results
Learn how to read the first results of your patients’ monitoring.

Configure a protocol
Learn how to customize your notifications, patient messages and team instructions. Take your practice efficiency and patient engagement to the next level.

Modules to complete when starting your 1st patient

Module 3: Start with my first patient
Completion time: 3-5 minutes – with patient in the practice

Module 4: Analyze my first results
Completion time: 10-15 minutes – after receiving your first results