Straumann® Virtual Clinic > DenToGo Monitoring

Notification centre explained
DenToGo Monitoring

Doctor protocol

From a set of monitoring rules you customized

Instructions sent to the team based on the detected events and the protocol selected for this patient

« Mark as reviewed » closes the selected notification. The details are still available in the patient timeline.

Patient scans

You are notified of clinical events

Your patient receives feedback

Dear Monica,

Thank you for sending us your scan. We have reviewed your progress and noticed that:

• Your teeth need some time to move. Please keep wearing your current aligners.
• The fit of your aligners has not improved.
• Use your chewies more frequently.
• Make sure that you are wearing your aligners for a full 22 hours a day.

Instructions sent to the team based on the detected events and the protocol selected for this patient

« Mark as reviewed » closes the selected notification. The details are still available in the patient timeline.
# How to read your notification centre

<table>
<thead>
<tr>
<th>Alert level of the notifications:</th>
<th>The color of this red bullet can be changed in your protocols.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>This bullet enables you to prioritize the work of your team.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Heading of the messages sent to your patient:</th>
</tr>
</thead>
<tbody>
<tr>
<td>The headings displayed here correspond to full and personalized messages sent to your patient app.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date of the notifications:</th>
</tr>
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<tbody>
<tr>
<td>12h max after the scan for photo monitoring.</td>
</tr>
<tr>
<td>72h max after the scan for other 3D monitoring.</td>
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</table>

<table>
<thead>
<tr>
<th>Review the notifications:</th>
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</thead>
<tbody>
<tr>
<td>Once reviewed, the notification will remain available in the patient’s timeline.</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Dynamic aligner change instruction:</th>
</tr>
</thead>
<tbody>
<tr>
<td>“Change” or “Don’t change” aligner instructions.</td>
</tr>
<tr>
<td>Exists only for aligner monitoring.</td>
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</table>

<table>
<thead>
<tr>
<th>Instructions sent to your team:</th>
</tr>
</thead>
<tbody>
<tr>
<td>The setup of this instruction is made in your protocols.</td>
</tr>
</tbody>
</table>
How to customize a notification

1. Activate the notification
   - Check/uncheck the box to activate or deactivate the selected notification.

2. Alert level of the notifications:
   - The color of this red bullet can be changed in your protocols.
   - This bullet enables you to prioritize the work of your team.

3. Excludes teeth for the monitoring
   - Enables you to exclude teeth from the screening.

4. Instructions to team
   - Enables you to create specific instructions to your team triggered by this specific notification

5. Instructions to the patient
   - Enables you to create specific instructions to your patient regarding the change of aligners (only for aligner treatment)

6. Explanations to the patient
   - Enables you to create specific messages to your patient related to this notification.
   - Example “The fit of your aligners is not optimal”

7. Recommendations to the patient
   - Enables you to create specific recommendations to your patient related to this notification.
   - Example “Use your chewies more frequently”
How to customize patient messages

1. **Heading of the messages:**
   - The wording should be short and clear for your team to understand quickly the topic in the notification center.
   - The heading is not displayed on the message sent to the patient.

2. **Messages sent to the patient:**
   - The wording needs to be clear for the patients.
   - Multiple variations of the same message can be set to avoid repetitive messages to the patients.
   - You can add links to videos or online resources hosted on your website. – This could generate significant traffic and SEO (Search Engine Optimization)

A. **Customize the header and footer of your messages:**
   - It’s crucial that the patients understand that the messages come from your practice.
   - Incorporate the contact information of your clinic.