3SHAPE TRIOS® TO CARES®

HOW TO INSTALL AND USE NEW CONNECTION





HOW TO CREATE 3SHAPE COMMUNICATE ACCOUNT

PRACTICE & LABORATORY

- Go to https://portal.3shapecommunicate.com/
- Sign up in 3Shape Communicate
- or create your 3Shape Account

https://portal.3shapecommunicate.com/login		
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	c o m m u	
	Sign in with 3Shape Account	Don't have a 3Shape Account?
	Share scans, designs and case information. Inage your profile and connections between	You need to create a 3Shape Account to access 3Shape systems such as Communicate.
Create your 3Shape Account 3	practices and labs.	sonape systems such as Communicate.
First name*	Sign in	Create 3Shape Account 2
This field is required	Reset password or	r activate account
Last name*		
Email*		
Email		
Password*		
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Password must be at least 8 characters with the mix of letters, numbers & symbols.		
CREATE MY ACCOUNT		💋 straumann

HOW TO CREATE 3SHAPE COMMUNICATE ACCOUNT

PRACTICE & LABORATORY

- Go to «Connections» to add new Connection with Practice or Lab
- Click «Add Connection»
- Search for Practice or Lab and confirm connection with «Connect»

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HOW TO ADD A .DME FILE TO SEND IT TO YOUR DENTIST

LABORATORY (OPTIONAL)

- Go to «More» and select «DME»
- Add a new .dme file via «Choose File»

https://portal.3shapecommunicate.com/dme							\wp	A" 🗘 🔯	(3 (≦	œ
3shape⊳	Cases Connection	ns Integrations	Store Profile	Settings	More▼			e		
DME files A DME file is a custom order template for your lab to be ut clinics/customers can only order items which you actually provi account below.					DME	rder Templates racy	1 er template, you y have a custom te	can ensure that : emplate, you can u		
Straumann_CARES_DWOS_Lab_2.2.dme Description: 12.06.2023								4		

Note: It is not mandatory to use a specific dme-file in order to use connectivity to CARES visual nor Nova



HOW TO ADD MANUALLY A NEW .DME FILE

PRACTICE (OPTIONAL)

- Go to «More» and open «Settings»
- Go to «Import and export» and select «Import
- Add a new .dme file via «Add»
- Select «Straumann_CARES_DWOS_Lab_x.x.dme»
- Unselect «In-house» and select previously added Lab / Practice from page 3 and confirm changes with «Yes».

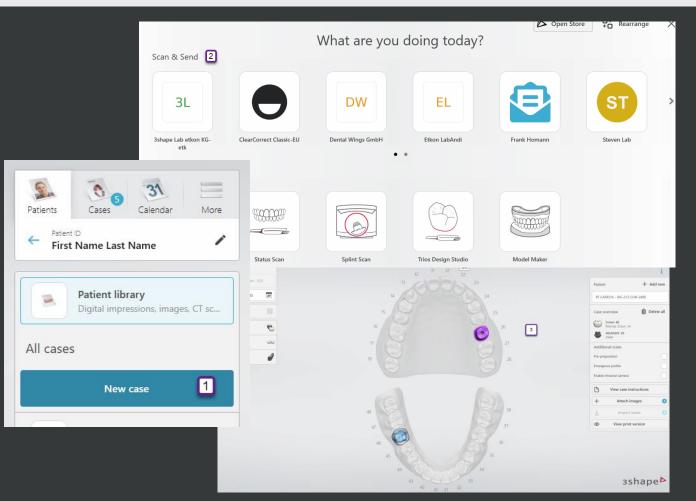
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HOW TO USE NEW CONNECTION

PRACTICE

- Go to «Patients» and create «New case»
- Select your connected Lab on «Scan & Send» page
- Fill out the prescription and «Save»

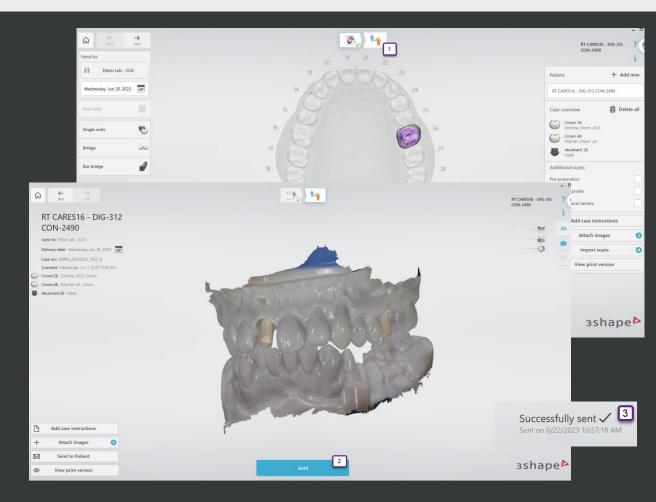




HOW TO USE NEW CONNECTION

PRACTICE

- Scan Patient
- After post process and reviewing in «Analyze page», press «Send»
- Order is sent to Lab and Lab also gets notification mail from 3Shape Communicate about receiving a case

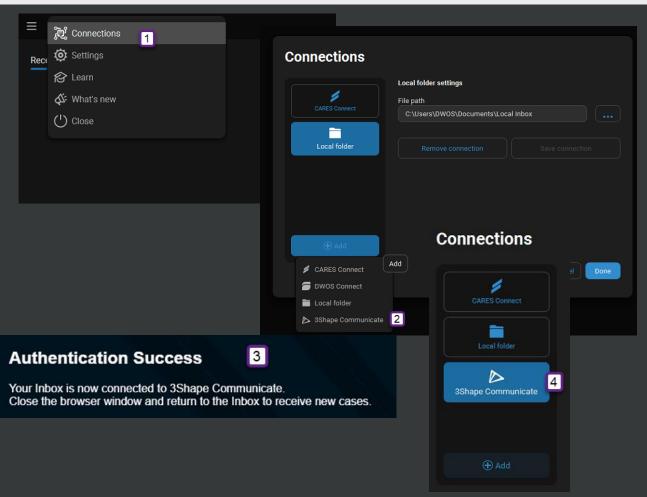




HOW TO CREATE CONNECTION TO 3SHAPE COMMUNICATE

LABORATORY USING NOVA

- Open «Nova Inbox» and go to «Connections»
- Add Connection by clickling on the «+ Add» and choose «3Shape Communicate»
- You will be redirected to 3Shape login. Sign in your 3Shape Communicate → Authentication must succeed
- Connection to «3Shape Communicate» will be displayed





HOW TO RECEIVE FILES FROM 3SHAPE COMMUNICATE

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LABORATORY USING NOVA

- Go to Nova «Inbox»
- Open tap «Received»
- Cases will be available in the list and can be accepted to work with

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HOW TO CREATE CONNECTION TO 3SHAPE COMMUNICATE

LABORATORY USING CARES VISUAL

- Open «CARES Inbox» and go to «Connections»
- Add Connection by clickling on the «+» and choose «3Shape Communicate»
- You will be redirected to 3Shape login. Sign in your 3Shape Communicate → Authentication must succeed
- Connection to «3Shape Communicate» will be displayed

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My Laboratory	Local (Local Folder)	Hide Dentist
SAP Registration	Shape Communicate	Auto Download Auto Accept
About Straumann CARES Visual		Auto Refresh
3	+ -	



HOW TO RECEIVE FILES FROM 3SHAPE COMMUNICATE

LABORATORY USING CARES VISUAL

- Go to CARES® «Inbox»
- Refresh the inbox by using the refresh button, or switch with the Dropdown menu to 3Shape
- Cases will be available in the Order list

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1. What is the required software version?

• 3Shape Trios® Version 22.1.8 / Product Configuration 3.25.1.0 and higher

- CARES® 2023 / 16.0.1 and higher

dme: find always the latest «Straumann_CARES_DWOS_Lab» .dme file on the Straumann Connectivity homepage.
 Use the filter «3Shape – Dental Desktop» to find it easily. <u>CARES Connectivity - Download Center</u>

2. How can I transfer the data from 3Shape Trios® Dental Desktop to CARES®?

• The 3Shape Trios® System (Pod, Move, Move+ or Cart) and the PC with CARES® need to be connected with 3Shape Communicate. Practice and Lab needs a separate Communicate Account and a connection to each other.

3. Do I need to contact the support team for software updates?

• No. When software is released, users can directly update the software.

4. Is a software license of 3Shape Trios® required for the integrated workflow?

• No special license required. Trios® connection is available for 3Shape Trios® 3 Basic, Trios® 3, Trios® 4 and Trios® 5

5. What kind of data are transferred from 3Shape Trios® besides the scan data and which are not?

- Meta data such as patient information, dentist information, material,, indication and attachments are transferrable
- Margin line and insertion axis is not transferred from Trios®
- Tooth color measurements, material color and comments will be transferred as pdf file, find it as attachment

Note: Please check first in CARES® which indications, materials, implants, Ti-Bases etc. are available before sending cases from Trios®



THANK YOU

