

MAKING IT HAPPEN: STEP-BY-STEP IMPLEMENTATION PLAN

- Create your own practice version of the “We Welcome All Patients” on your practice letterhead or stationery.

BY WHOM: _____

BY WHEN: _____

- Integrate the “We Welcome All Patients” resource into your new patient welcome kit.

BY WHOM: _____

BY WHEN: _____

- Role-play how to have the “We Welcome All Patients” discussion as part of the new patient experience.

BY WHOM: _____

BY WHEN: _____

- Begin using the “We Welcome All Patients” resource with all new patients.

BY WHOM: _____

BY WHEN: _____

- Strategize how to implement the resource with existing patients in hygiene.

BY WHOM: _____

BY WHEN: _____

- Begin targeting two hygiene patients per day for this strategy. (Recommended that you begin this after six months of using it with new patients.)

BY WHOM: _____

BY WHEN: _____