



Straumann Group eShop

Click. Find. Smile.
Short manual.

 www.straumann.nl/eshop

straumanngroup

1. The home screen

Quick Tip

For quick access, save the eShop link in the Favorites in your web browser.



Brand selection

- Move easily between the brands of the Straumann Group – the shopping cart and customer account remain unchanged

Product categories

- Our product categories clearly arranged in a drop-down menu.
- The menu can be reached from each subpage

Content pane

- Find bestsellers and new products even faster

8 Search

- by article number
- or within a brand by name

9 Banner

- Never miss a campaign.
- Current offers and new products are just one click away

10 Top navigation

Faster access to the Straumann services.

- Self-service portal with access to order and invoice overview ...
- Scan & Shape service

1 Log in/Register

- Log in with an existing account
- Or register for a new customer account

Tip: only logged-in users will see the prices in the eShop and obtain access to all functions.

2 Language

Select preferred language.

3 Your shopping cart

- View all articles in the shopping cart
- Delete or add articles easily

4 Reach your destination fast

Useful links, including:

- Order overview
- Order process
- Returns
- Invoices
- Catalog download ...



2. Log in with existing account

1 Login

- Enter e-mail or username
- Enter password
- Confirm with "Login"

2 Forgotten your password?

- A single click will open up a separate window (point 3)

3

Reset password:

- Enter e-mail or username
- Confirm reCaptcha security prompt
- A link to reset your password will be e-mailed to you

3. Register as a new user



Quick Tip

Are you already a Straumann customer? By providing us your customer number you save time on the registration.

2

Form

- Fill it out to create a new user
- Within a working day, the registration is checked by our customer service and approved. You will receive a notification

1

Register

- click to see the registration form

Legen Sie ein Konto an

Wählen Sie Service, welches Sie wünschen!

☐ Hiermit beantrage ich Zugriff zu Shop & Shop

☐ Hiermit beantrage ich Zugriff zu Shop & Shop

E-Mail:

Titel:

Vorname:

Nachname:

☐ Kundennummer vorhanden

☐ Ich stimme der Verarbeitung meiner Daten gemäß der Datenschutzerklärung zu

Jetzt anmelden und profitieren!

Erstellen Sie ein Straumann Group eShop Konto und profitieren Sie von folgenden Vorteilen:

- Bestellungen aufgeben – bis Stunden am Tag, 7 Tage die Woche
- Interne & Externe Versand ohne Mindestbestellmenge
- Bestellungen speichern für schnelle Nachbestellung
- Spezialanfragen verfügbar
- Rechnungen online bezahlen
- Neueste Preise erhalten und vom vergünstigten Abnehmer profitieren
- auf unseren Shop & Shop Service zugreifen
- und vieles mehr

Shop:

- Montag bis Freitag zwischen 9:00 und 17:00 Uhr
- Tel: 0800 800 800
- E-Mail: shop@straumann.com

Shop & Shop:

- Montag bis Freitag von 9:00 Uhr bis 17:00 Uhr
- Tel: 0800 800 800
- E-Mail: shop@straumann.com

Service:

- Montag bis Freitag von 9:00 Uhr bis 17:00 Uhr
- Tel: 0800 800 800
- E-Mail: service@straumann.com

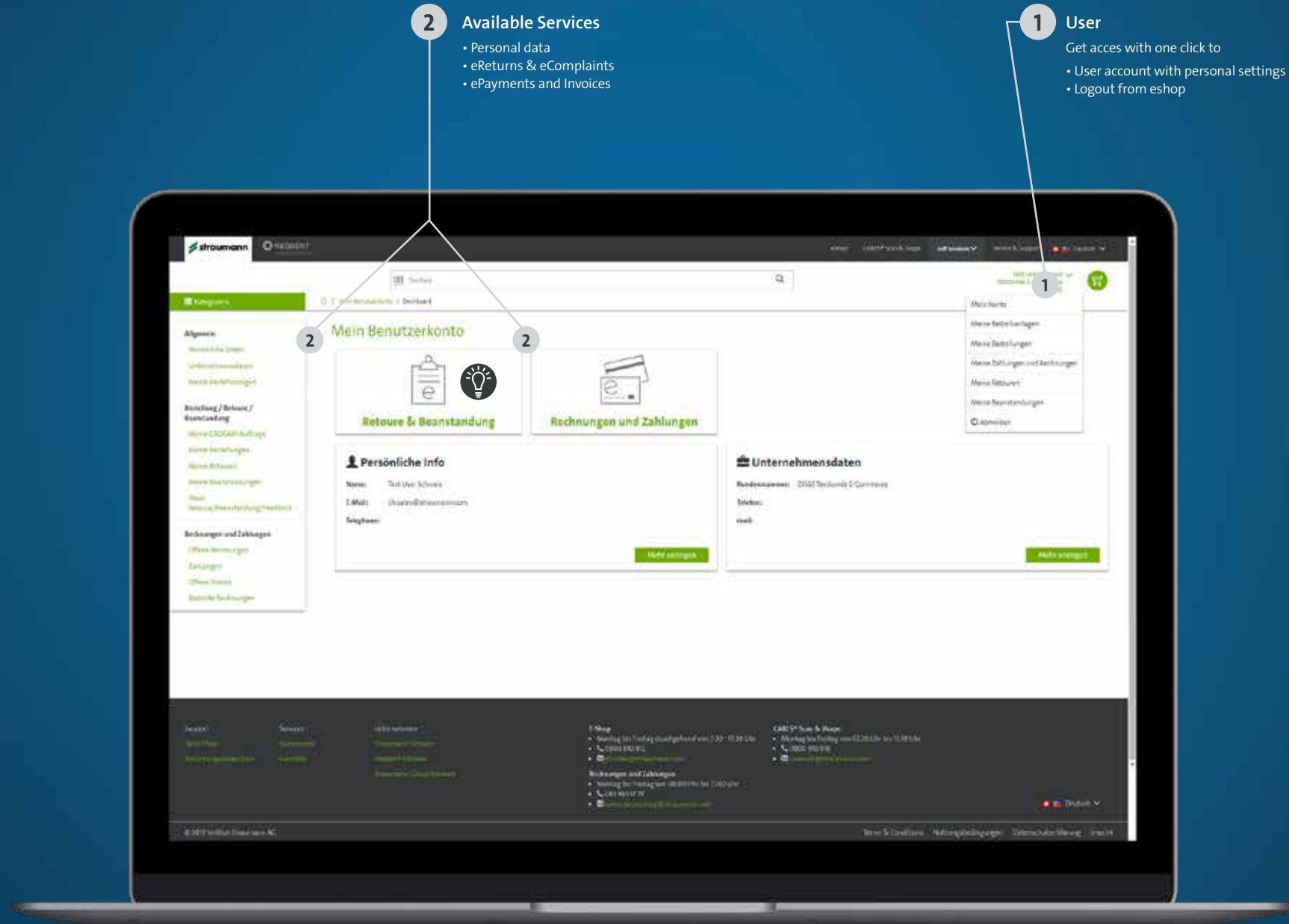
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4. User Account/Dashboard



Quick Tip

Create returns online and receive extended durations and better pickup conditions.



5.1 Buying online / Search for products

Quick Tip

Prices are only displayed after login



Product Categories

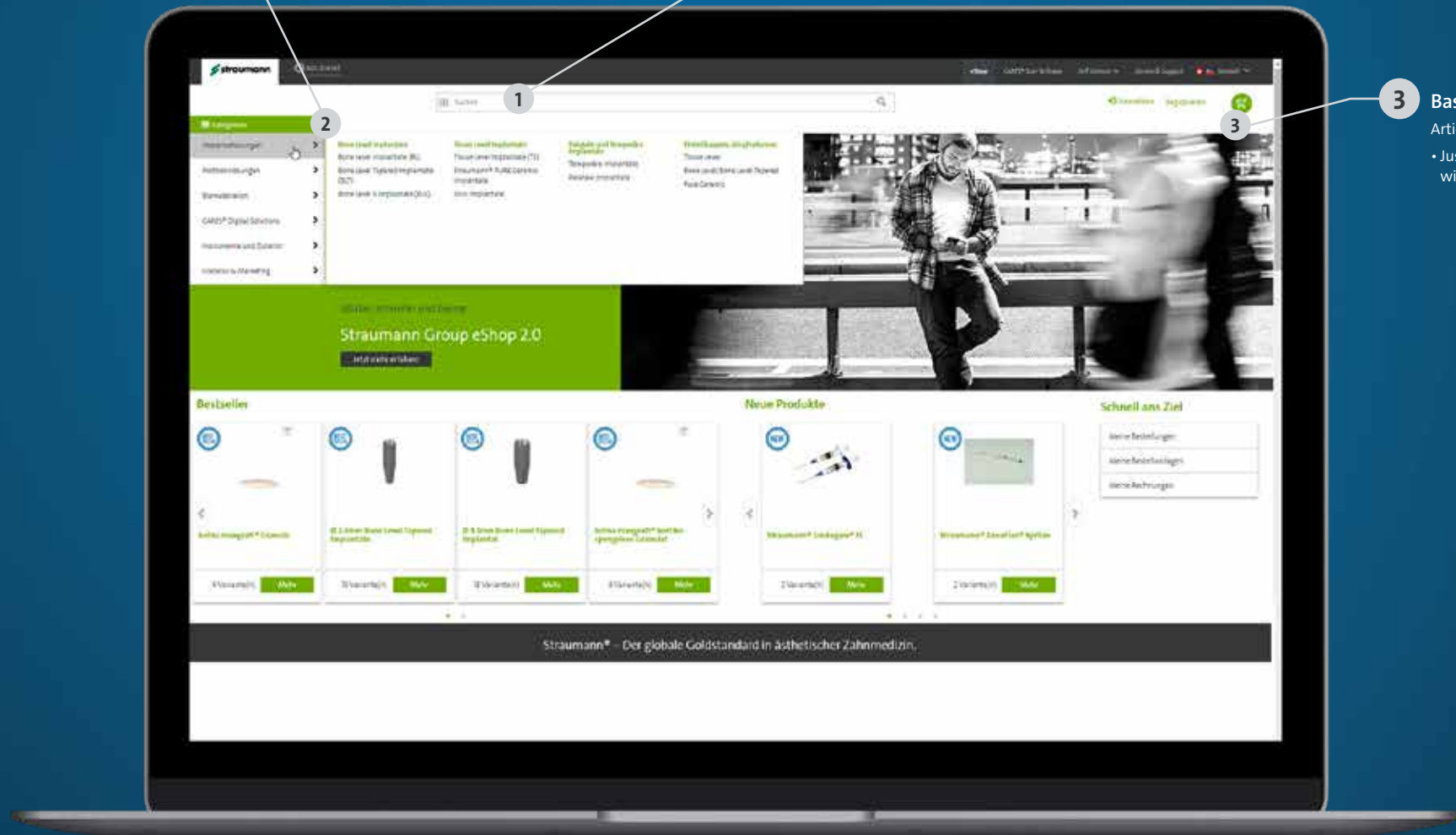
- Browse by category with in a brand

1 Search

- Search by article number, use your barcode scanner or by title

3 Basket

- Article number at hand?
- Just type it in also directly within the basket screen



5.2 Buy products / Filtering

Quick Tip

Clicking on the Home icon or the logo will return you directly to the homepage.



Filters

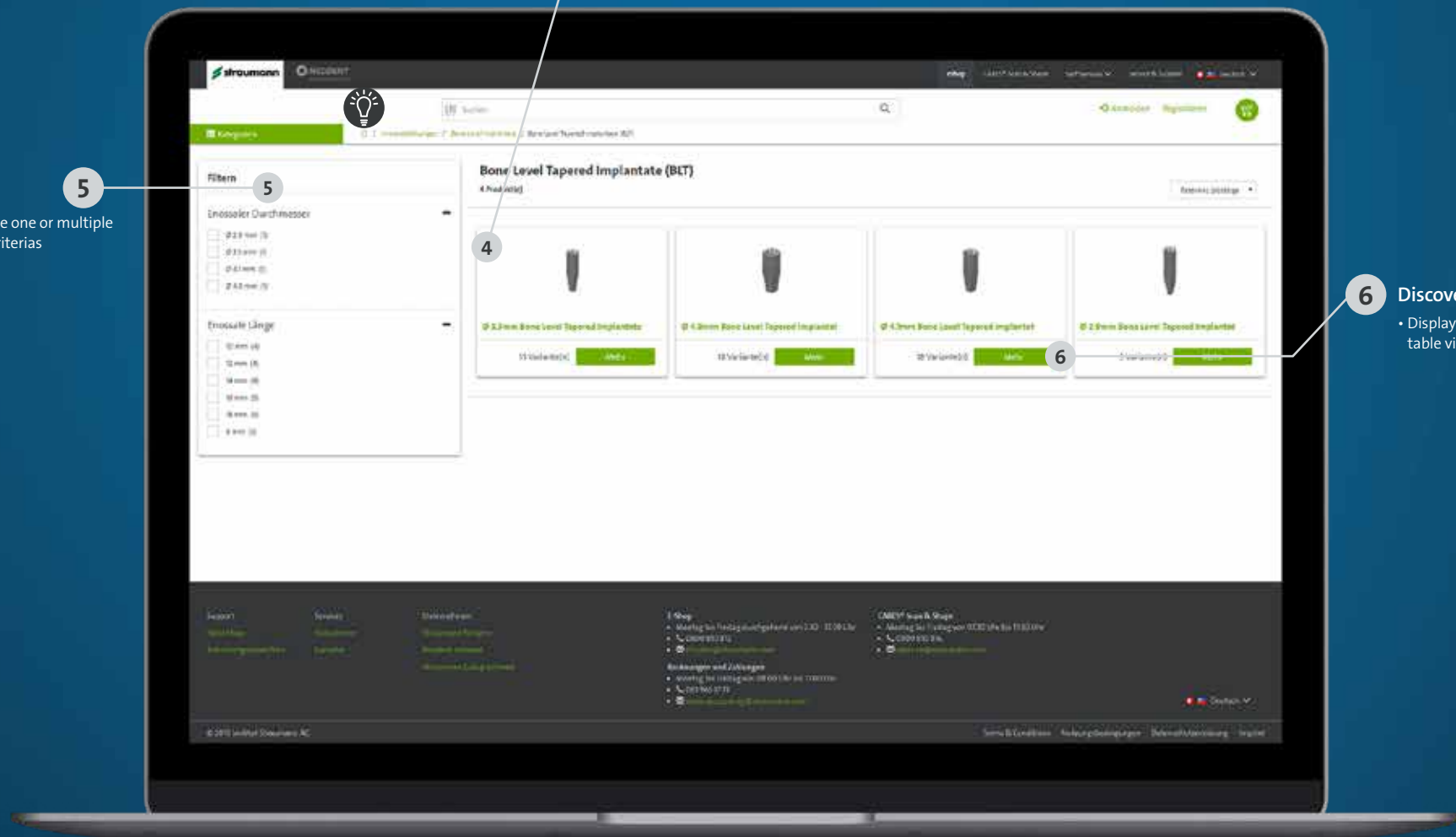
- Activate one or multiple filter criterias

4 Product overview

- See all variants of articles within a category grouped together

6 Discover more

- Display all articles in a table view



5.3 Selecting a specific article



Quick Tip

Use the sorting by clicking the column name or filter with the drop downs provided.

Filter within selection

- Detail view on all variants to drill-down further

Technical specs

- Quickinfo for the selected product

Related products

- Recommendations that are relevant for the selected article

Product information

- Click to see the technical specification (13)

Reset filter

- Reset all filters at once using this symbol

Add to basket

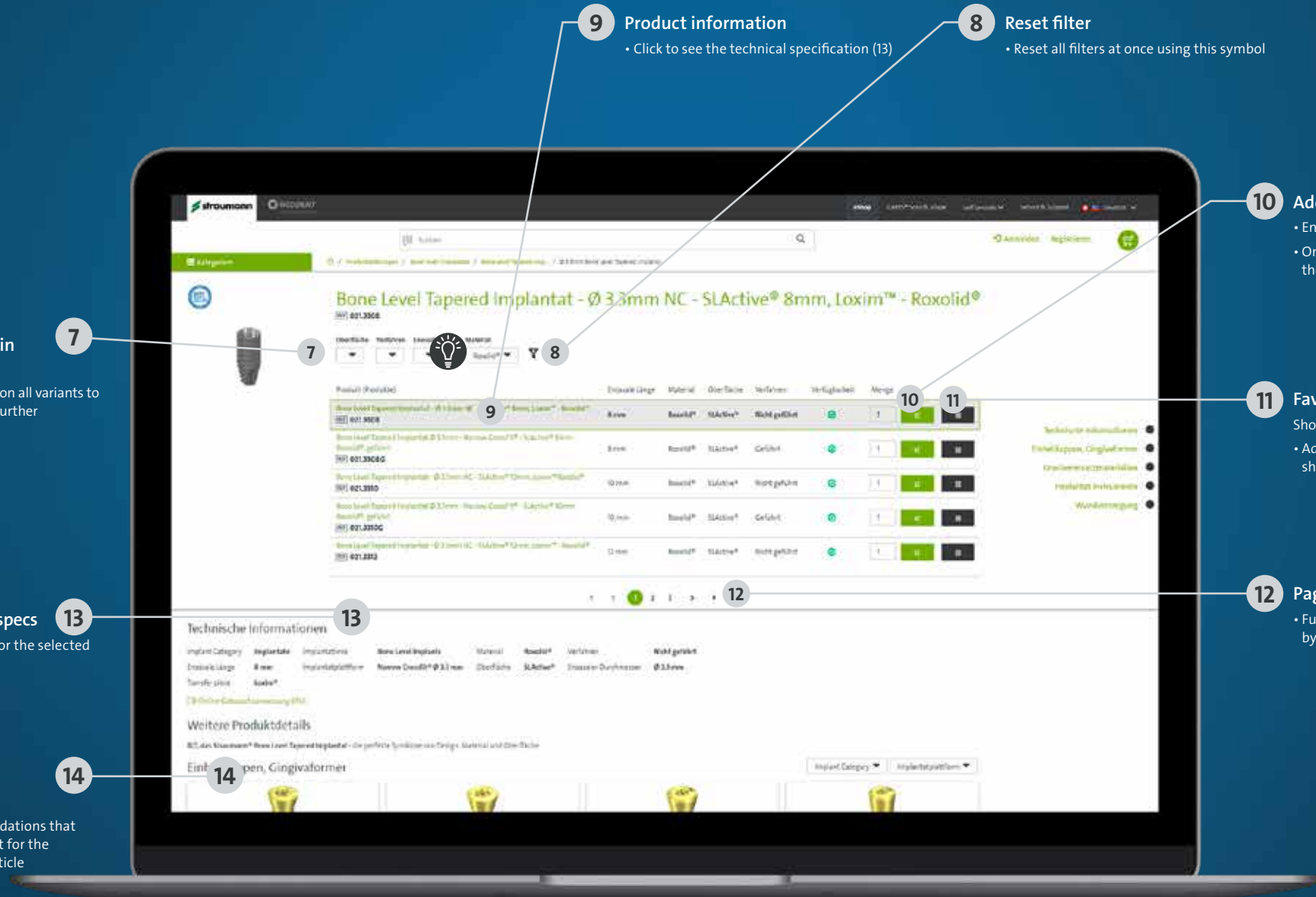
- Enter amount
- One click to add it to the basket

Favorites

- Shopping lists
- Add an article to the favorite shopping lists

Pagination

- Further variants can be opened by selecting the next page



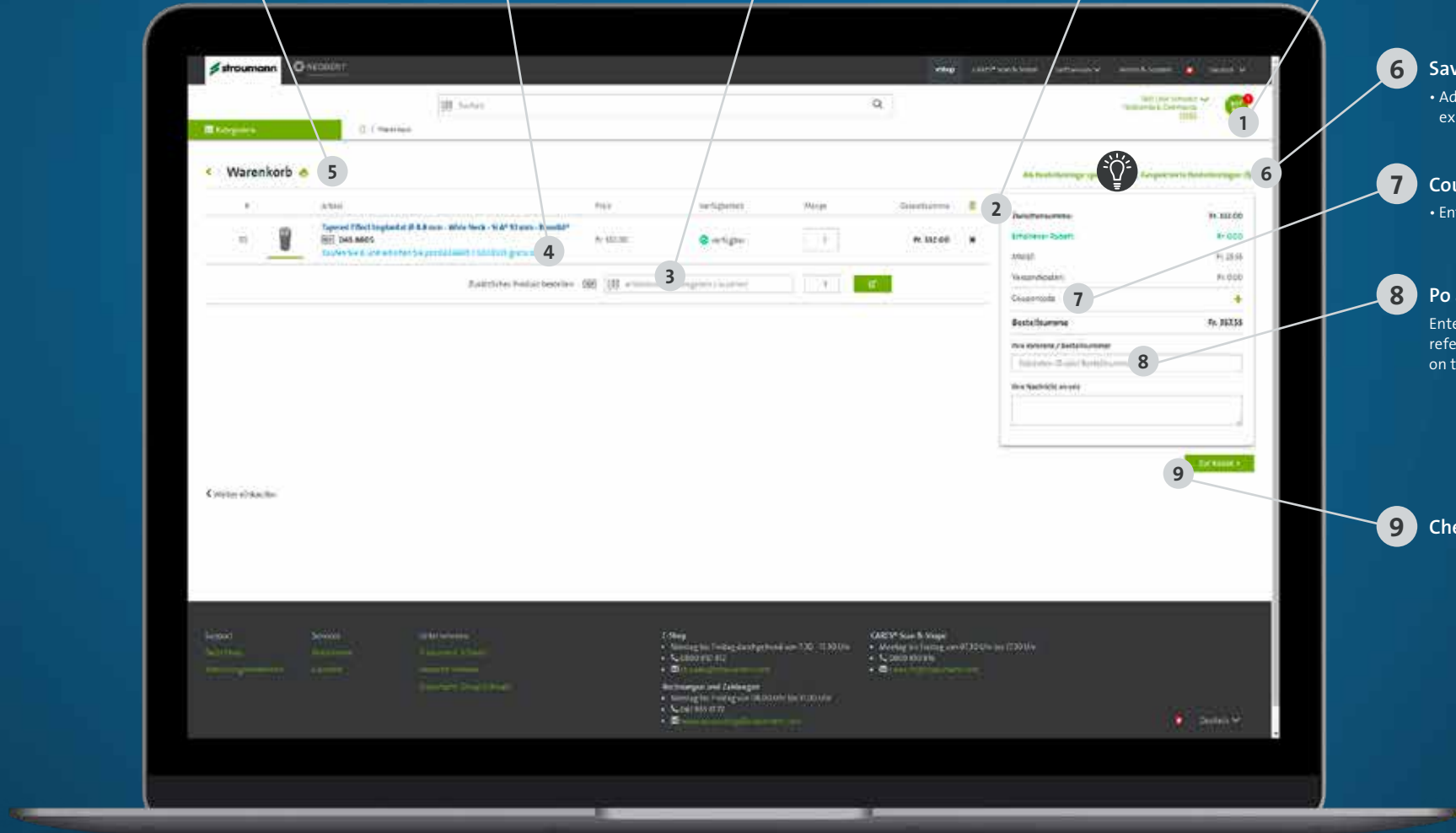
6.1 Completing an order



Quick Tip

Create favorite lists to save time
for your next purchase

-
- The screenshot shows the 'Warenkorb' (Shopping Cart) page of the shroumann online shop. The interface includes a search bar, a list of items in the cart, and a summary section on the right. Numbered callouts highlight the following features:
- Open basket**: Located at the top right, indicating the current page.
 - Empty basket**: A button in the top right corner that deletes all articles at once.
 - Enter article number of scan barcode**: A field in the item list for entering an article number or scanning a barcode.
 - Special remarks**: A field in the item list for adding special remarks or discounts.
 - Print Basket**: A button in the top left corner that generates a PDF for improved printout.
 - Save basket**: A button in the top right corner that adds all articles to a new or existing favorite list.
 - Couponcode**: A field in the summary section for entering any voucher codes.
 - Po and Comments**: Fields in the summary section for entering patient ID or any other reference to have them printed on the order confirmation.
 - Checkout**: A button at the bottom right of the summary section.



6.2 Order review and submit

Quick Tip

You will receive an email with all details once we process your order



Summary

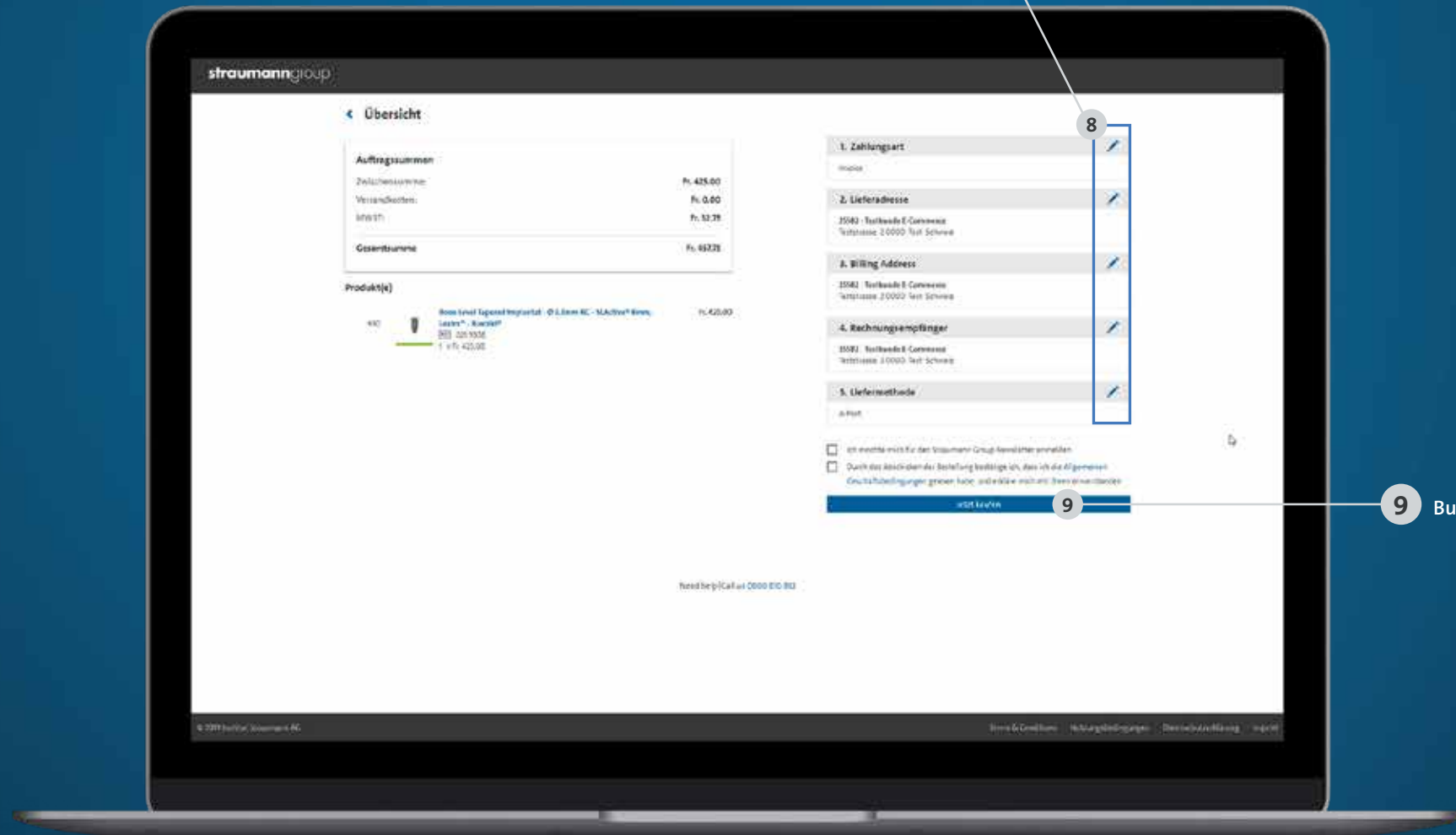
- Check your order at a glance
- Click on the pencil for any changes

8

8

9

Buy now





NOW AVAILABLE IN eShop

Questions or remarks? We are happy to help:
E-Mail: verkoop@straumann.com

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