

3SHAPE TRIOS **TRADE-UP** AND TRADE-IN TERMS AND CONDITIONS AND PROCESS

TRADE-UP

When you hand in and get a value for an old 3Shape TRIOS scanner when purchasing a new TRIOS scanner.

TRADE-IN

When you hand in and get a value for an old scanner of another brand when purchasing a new TRIOS scanner.

1. VALUE OF THE TRADE-UP OR TRADE-IN SCANNER

The Trade-Up and Trade-In value is based on which new TRIOS you buy and not which scanner you currently have. Please contact your Straumann Territory Manager for the current value you are entitled to receive when purchasing a new TRIOS scanner with an old Trade-Up or Trade-In scanner

2. SCANNERS ELIGIBLE FOR TRADE-UP

3Shape Trade-up program is valid only for trade up from any 3Shape TRIOS scanner model to TRIOS 3, TRIOS 5 and TRIOS 6.

Education, Demo and Special Configuration scanners are not eligible for the Trade-Up Program.

3. SCANNERS ELIGIBLE FOR TRADE-IN

3Shape Trade-in program is valid only when purchasing TRIOS 3, TRIOS 5 and TRIOS 6.

Education, Demo and Special Configuration scanners are not eligible for the Trade-In Program.

Following scanners are eligible for a Trade-In:

Align iTero (All Models), BioTech WOW, Dentsply Sirona (All Models), Medit (All Models), Dental Wings (Virtuo Vivo), Carestream/DEXIS (All Models), Planmeca (Emerald, Emerald S, Ivoclar Vivascan), 3Disc (Heron, OVO, OVO3), Shining3D (Aoralscan 2, Aoralscan 3 Wired, Aoralscan 3 Wireless, Aoralscan Elite, Aoralscan Elite Wireless), AlliedStar (AS 200, Sensa), Launca (DL-300), Panda (P2, P4, Smart, Free), Fussen (All models, including OEM such as K-Scan), DOF (Freedom Air), Opera (MACH 2, MACH 2W).

IMPORTANT! The owner of the scanner being traded in/up is responsible for terminating any active licenses associated with the old scanner. Failure to do so may result in continued invoicing. Straumann cannot provide credits or refunds for invoices issued for the old scanner.



4. PROCESS TO RECEIVE A CREDIT APPROVED FOR THE OLD SCANNER

4.1 Trade-Up/Trade-In scanner shall be in decent condition.

4.2 The following information regarding your existing scanner is needed and must be included in your purchase order.

- Scanner brand
- Serial number
- Dongle number (only for old TRIOS scanners)

Note! If the information is not the same as you will provide with the return options (see #4.5), the credit note will not be approved, and payment will not be made.

4.3 You will get an invoice for the full price for the new TRIOS system at the time of order.

4.4 For Trade-Up, follow the guidelines to transfer data from an old scanner to a new one before you start scanning with a new TRIOS. In case of any issues, reach out to cadcam.support.se@straumann.com

4.5 Return options

Two options – a. Return the device to 3Shape OR b. Dispose the scanner

a. Return the device to 3Shape

- Valid for Trade-Up, e.g. when the old scanner is a TRIOS scanner.
- Straumann will provide a Trade-Up document from 3Shape which must be printed and attached to the old TRIOS device when shipping it to 3Shape.
- Return address:
Link Logistics A/S c/o 3Shape
Att. Shipping
Vallensbaekvej 51-53
2605 Broendby
Denmark

Note! The shipping cost for returning the old scanner is covered by the customer.

b. Dispose the scanner

- This option is valid for Trade-In, e.g. when the old scanner is of another brand.
- Due to HIPAA regulation and ePHI (electronic Personal Health Information), you must dispose your old scanner system by following the local requirements for disposal of electronic waste
- Document proof of disposal with visible Scanner brand and Serial number.
- Send proof (doc./image) of disposal to cadcam.support.se@straumann.com within 45 days.

4.6 Credit note

a. You will get a credit note within 2-4 weeks after the return or disposal of the device is verified and granted by 3Shape.

b. Credit value is based on the scanner you purchased.

