

CAMPUS LIVE FAQ's

WHICH BROWSER DO I USE?

- We suggest using Firefox or Safari for optimum viewing

WHAT ARE THE TECHINCAL REQUIREMENTS TO ATTEND A LIVE WEBINAR?

- Computer with audio
- High speed internet connection
- Adobe Flash player, 99% computers already have this installed, if your doesn't, we suggest installing the "Adobe Connect Add-in" which you can download here:
<https://www.adobe.com/support/connect/downloads-updates.html>

HOW DO I REGISTER?

- From Straumann's webinar landing page, click the *To Learn More and Register* button next to the webinar you're interested in
- This will prompt you to create a *Campus Live* account - This is a 2-Part account creation process
 1. Complete the first few questions and create a password
 2. You'll receive email to confirm email address
 3. Once you confirm, you'll be prompted to answer a few more questions

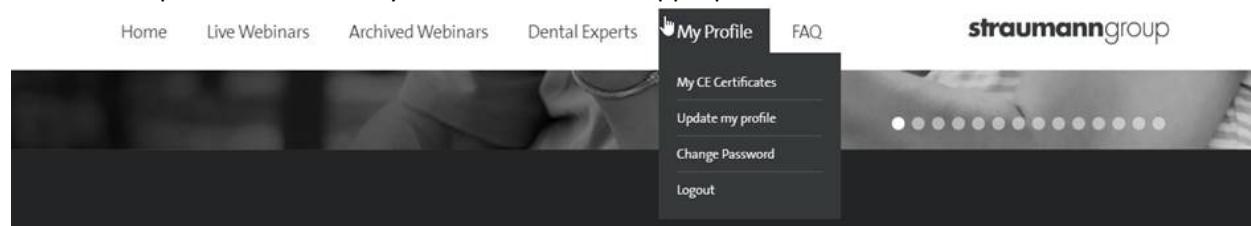
You'll be asked for you Straumann Org Number during registration – please leave this field blank

HOW DO I JOIN THE WEBINAR?

- Make sure to pre-register for the webinar you want to join
- After pre-registering, you will receive a confirmation email that includes a link to launch the webinar at the start time
- 15 minutes prior to the start time of the webinar, you will be sent an email that includes a "Launch Here" link
- Click "Launch Here" at webinar start time

HOW DO I GET MY CE?

- To receive your CE credit a multiple-choice quiz needs to be completed successfully. With 75% correctly answered questions, you will be able immediately print out your CE
- From the home page, click the webinar you want to receive your CE credit for
- Scroll Down and click the CE Certificate tab
- Fill out the evaluation Form and hit submit
- The CE Quiz will automatically populate
- With 75% correctly answered questions, you will get a Congratulations message and you should be able to print your CE
- This CE certificate will also be saved to your profile for future access
- You are responsible to submit your CE Credit to the appropriate authorities



WHAT IF I AM UNABLE TO JOIN THE LIVE WEBINAR?

- The webinars are archived and available for viewing 48 hours after their live showing
- CE's are available as well, with passing of the quiz

ARE THESE WEBINARS AGD PACE OR ADA CERP?

- All webinars are ADA CERP
- CE credits are provided by *Dental Tribune*

WHAT IF I HAVE QUESTIONS?

- Please reach out to your Straumann Group Territory Manager with any questions